



Limited Warranty

NuCanoe, Inc. extends the following Limited Warranty to the original retail consumer. All NuCanoe canoes used for individual use will be free of defects from workmanship and materials for a period of three years, commencing with the original date of purchase. NuCanoe, Inc. offers a one year warranty on canoes used for commercial operations. This warranty is in lieu of any implied warranties of merchantability or fitness for a particular purpose.

In order to track this kayak/canoe for warranty purposes, NuCanoe owners must mail in their completed warranty registration form or register their kayak/canoe purchase on the warranty page of our website (www.nucanoe.com/register) within 30 days of the purchase date.

In the event of defect, malfunction, or other failure of the product not caused by any misuse, modification, or damage to the product while in possession of the original purchaser, we will remedy the failure or defect, without charge to the consumer, within a reasonable period of time. The remedy will consist of repair or replacement of the product, at our option.

If a defect of workmanship or materials occurs, please notify your dealer or NuCanoe, Inc. by phoning us at 360-543-9019, or by mailing or emailing us a written description of the problem along with all pertinent information as to model, serial number, date and location of purchase, proof of purchase, and your full name, phone number, and address.

Our Customer Service Representatives will instruct you how to obtain satisfaction under this warrant. The instruction may include, but not be limited to, contacting your original dealer or sending us the defective product. If the boat is to be returned to the factory, our customer service department will issue a return authorization number. Please affix this number to the boat. Please do not return any boat to the factory without a return authorization from the factory.

Breach of any written or implied warranty is limited to the following damages:

1. The cost of repairing or replacing the product.
2. Reasonable shipping charges incurred to effect repair or replacement.
3. Incidental or consequential damages arising from any defect in the product are specifically excluded from this warranty.

Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so a three-year limitation may not apply to you. If you are not satisfied with our response under this warranty, you may address a written appeal to the President of NuCanoe Inc. for additional consideration.